

QUALITY AND ENVIRONMENT POLICY

The companies of the **ORTIZ GROUP**, aware of the commitment they make with their customers and with society in general, have established in their organization a Quality and Environmental Management System based on the **UNE-EN-ISO 9001: 2015** and **UNE-EN-ISO 14001: 2015** standards.

ORTIZ GROUP assumes the protection of the environment as a pillar of reference in all the activities of the organization, always aimed at minimizing the associated environmental impacts and guarantees the quality of its products and services as an essential requirement to meet the needs of its customers and other interested parties, thus facilitating its recognition as a prestigious company in the Sector.

This Policy is available to the public, provides the framework to establish and review objectives and goals that allow continuous improvement, and is based on the following general principles that will apply to all member companies of the GROUP:

- Provide a service that meets the expectations of its customers, employees, suppliers, and other stakeholders.
- Establish ongoing training programs, which will allow staff with a high level of qualification to carry out the activities included in the System.
- Involve, motivate and engage staff in order to seek their participation in the development and application of the Quality and Environmental Management System implemented, especially in the achievement of the objectives set.
- Maintain permanent contact with its customers and subcontractors, in order to be able to collaborate jointly in the improvement of its service, both from the point of view of product quality and environmental.
- Comply with the requirements of the clients, as well as with the sectoral and environmental legislation and regulations applicable to their activities, as well as other requirements that are subscribed voluntarily.
- Adopt actions for continuous improvement of the Management System and pollution prevention for the improvement of environmental performance, depending on the real possibilities of the Organization.